 Ravi Kanchu

SAP EWM Consultant

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Overall, 15 years of total SAP experience in which 5+ years of experience in SAP S/4 HANA EWM and 2 Years of experience in SAP SD & MM and 8 Years of experience in SAP SD & SAP CRM, SAP implementation & production support with leading SAP implementation partners. Certified consultant with rich cross-functional experience focused on SAP Extended Warehouse Management.

Experienced in full life cycle implementations and production support including design, development, testing, knowledge transfer, end user training, security, project documentations, legacy system interfaces and data conversions. Lead teams (on-site/virtual), tracking projects, related resources, services and tasks, meeting deadline, scope & quality. Liaison with business unit/project sponsors during feasibility, functional analysis, development, implementation, and support phases of projects. Well acquainted with ASAP Project Management methodology, Activate Methodology, JIRA, Service Now ticketing tools.

Strong business process analysis and configuration skills, specializing in S4/HANA EWM Inbound, Outbound and Internal processes, SAP-EWM integration, Put away and Stock Removal Strategies, POSC, Value Added Services, Quality Management, Exceptions, Physical Inventory, Replenishment, Vendor/Customer Returns, Handling Units, Packing Specifications and Stock Transfers, Batch & Serial Management, FIORI and S4/HANA Sales order management, pricing, Delivery, Billing, TOR/Availability check and special business process (Intercompany process, Consignments, Contracts/Scheduling Agreements, third party/Dropship, Cash/Rush/Back orders, Credit/Debit memos etc.,) and EWM-SD-MM-integration.

Good functional and configuration knowledge and functionality changes in S/4HANA EWM/Sales with the business benefits and their implications, Data Model simplifications and Master data changes. Experience in Client facing, Business Analysis, Onsite-Offshore coordination, communication, and interpersonal skills. Understanding and complying with all regulatory and pertinent Security Standards.

**Expertise & Responsibilities**

* Conduct workshops with clients to gather requirements
* Experience in configuring Inbound, Outbound & Internal business process
* Work with clients to determine pain points and areas of process improvements
* Ability to analyze and configure SAP gaps and document business requirements of the solution
* Define proposals for solution design with technology, process, and strategy
* Demonstrate SAP expertise and business acumen to the client and colleagues
* Manage an On-Site/Off-Shore team during the project duration
* Create training document of SAP transaction execution and process steps
* Train supervisors and end-users in use of the SAP solution
* Design and execute test scripts and data for both unit testing and end-to-end testing scenarios
* Execution of go-live activities and provide post-go-live support services to clients
* Design, test, implement an integrated solution across multiple modules
* Produce all necessary project documentation in accordance with the standards set

**Education**

* Master of Business Administration (MBA), Telangana India.
* Bachelor of Computer Applications (BCA), Telangana India.

**SAP Certifications**

* SAP Certified Application Associate – Extended Warehouse Management with SAP S/4HANA (2020)
* SAP Certified Application Associate – SAP C/4 HANA Sales
* SAP Certified Application Associate – SAP Commerce Cloud Business User

**PROFESSIONAL EXPERIENCE**

**DELL November 2021 – current.**

**EWM Functional Consultant, Implementation & Support Project**

**Dell** Inc. is an American based technology company. It develops, sells, repairs, and supports computers and related products and services. Dell is owned by its parent company, Dell Technologies.

**As a EWM Consultant**

* Monitored and worked on clearing Inbound and ERP queues and send a daily summary report to the management
* Supported the technical team to resolve bugs by providing functional background and testing
* Responsible for resolving ’Negative Inventory in Production GR-ZONE’, Consumption Issues
* Delivered FS for Post Automatic Goods receipt in EWM reference to Inbound Delivery created Via Production Order
* Configured and tested Put away, Stock Removal, Physical Inventory and Quality Inspection process.
* Configured PPF actions for printing Physical Inventory document
* Configured Document and Item types for production, Mapped ERP Document/Item type to EWM Document/Item types, Create Goods movement bins for Single order staging and WPT for Production staging and Outbound picking
* Responsible to configure and test Serial Number and Batch Management
* Worked with MES team to resolve Serial number that missing in Inbound delivery
* Good Understanding about ABAP Development, Debugging, custom objects such as BADI, functional modules, ALV Reports etc.
* Worked on RF mobile data entry, custom RF transactions on ITS mobile environment to run on.
* Configured Storage Types, put away and Stock removal strategies.
* Worked on Handling unit management for Inbound, internal movements and outbound processes
* Internal warehouse processes such as Replenishment, Cycle Counting and Physical Inventory
* Worked on Wave Management including Wave template.
* Performed Cutover activity for Dev/Quality system for FUT

**Environment**: S4/HANA EWM, SAP CRM, SAP SSC, SAP Hybris, Salesforce CRM, and FIORI Apps.

**IBM India Pvt Ltd August 2020 - November 2021**

**Juniper Networks**

**EWM Functional Consultant, Implementation project**

**Juniper** Networks dramatically simplifies network operations and driving super experiences for end users. Our solutions deliver industry-leading insight, automation, ...

**As a EWM Consultant**

* Configuring Put away Strategies, Physical Inventory and POSC
* Configured Product Group Types, Product Group and maintained Components in /SAPAPO/MAT1, Mapped ERP Doc types and Items with EWM
* Responsible for successful SIT & UAT cycles and provided solution for issue raised during UAT session on timely manner and make sure issue gets closed after user retest
* Responsible for user training sessions and User acceptance testing sessions
* Analyzed Pre/Post Cutover Activities for Project Go-Live
* Responsible for handling the daily issues related with Extended Warehouse Management process
* Handled the issues related with Picking/Packing list printing issues
* Help the floor operations in moving products to different bins
* Help the WH floor with various warehouse activities
* Support the business with PI Cycle Counting & Unplanned Physical Inventory
* Monitored and worked on Clearing Queues and send a daily summary report to the management
* Created a QRG for clearing Queues to support business
* Responsible to send out a daily Monitor report on the closed, In process, No WT and open but not PGI-ed
* End user training in FIORI and generation of training documents
* Worked on stabilization and user training areas during warranty and hyper care support

**Environment**: S4/HANA EWM, SAP CRM and Salesforce CRM.

**IBM India Pvt Ltd March 2019– July 2020**

**Asahi Beverages**

**EWM Functional Consultant, Support Project**

**Asahi Beverages**, Australia's leading beverages company and the owner of Carlton & United Breweries, is now powering the production of their iconic drinks such…

**As a EWM Consultant**

* Involved in requirement gathering, understanding the AS-IS business process of the current distribution facility by interacting with the key business users
* Configured Extended Warehouse Management settings with various storage types/sections/bins, warehouse process types, indicators, search sequences, determinations, and activity areas
* Configured Availability group and assigned to storage types and mapped Sloc’s from ERP to EWM
* Configured PPF actions for automatic WT creation, GR postings and Printers
* Extensively worked on custom Pick/Pack slip for various document types and Shipment process
* Performed Cutover activities in different clients
* Loaded materials from IM to EWM locations to fix issues related material attributes, extended SLOCs, adding stocks, creating new Batch & Serials, performed GR, GI’s using MIGO for various business processes
* Responsible to create test scripts for business process and support the users in executing scripts in

ITC & UAT testing. Logged and resolved bugs appropriately

* Responsible to test the FIORI-Roles and Authorizations for various roles for all EWM transactions and worked with security team to address the issues found in Roles & Authorizations and resolving them
* Worked with basis team to configure printers for automatic WO printing during inbound, outbound and B2B process
* Documented all the business process FS and testing scenarios

**Environment**: S4/HANA EWM, SAP Hybris, SAP BI, SAP PI and SAP C4C

**IBM India Pvt Ltd June 2015 – February 2019**

**Client: Jio**

**SAP SD & MM Consultant, Support Project**

**Reliance Jio** Infocomm Limited, doing business as Jio, is an Indian telecommunications company and a subsidiary of Jio Platforms, headquartered in Navi Mumbai, Maharashtra, India. It operates a national LTE network with coverage across all 22 telecom circles.

**As a SAP SD&MM Consultant**:

* Configuration of SAP Enterprise structure, Defining organizational elements like Sales Organizations, Distribution Channels, Divisions, Sales Office, and their assignments.
* Configured Sales documents, Delivery documents and Billing documents.
* Configured Item Category, Schedule Line Categories, and its determinations.
* Involved in Pricing Procedure setup: Defining Pricing procedures, Condition type, Access Sequence and Condition Tables. Maintained Condition Records.
* Handled Quote / Order to Cash (Q & OTC) processes in S/4 Hana, Scheduling Agreements and Contracts.
* Handled Special Business Transactions like Consignment Process, Third Party sales, Rush Order and Cash Sales.
* Having experience with Special features like Batch Determination, Packing, Serialization / Serial Number, Material determination, Material Listing, Material Exclusion and Free Goods Determination.
* Knowledge in Availability Check with ATP Logic, Variant Configuration (VC), EDI (IDocs) and Intercompany Billing.
* Trained in Material Management (MM), Logistics Execution (LE) and S/4 Hana.
* Supporting end users in their day-to-day activities
* Participated in Understanding business process and providing solutions to client SAP MM purchasing and procurement area.
* Attending the issues related to MM and resolving the tickets, testing and follow-up of the same
* Handled Tickets related to IDOC’s, Stocks mismatches, Transfer postings.
* Timely resolution of production issues as per Service Level Agreement
* Awarded as the Best performer for resolving issues within the given SLA

**Environment**: S4/HANA, EWM, FIORI Apps.

**Tech Mahindra Pvt Ltd April 2014 – May 2015**

**Client: Mars UK**

**SAP SD Consultant, Support project**

Mars Food UK Ltd. Manufactures processed food products. The Company distributes prepared feeds and feed ingredients for livestock and fowls.

**Responsibilities:**

Supporting Incidents and Problem Tickets related to Second and Third level support in SD QTC process. EDI and Electronic Billing

Worked with Quote to Cash (QTC) processes, Scheduling Agreements and Contracts.

Handled Credit / Debit memo processing, STO (Stock Transport Order), Availability Check with ATP Logic. Maintained CMR, MMR and CMIR in test systems.

Handled Special Business Transactions like Consignment Process, Third Party sales, Rush Order and Cash Sales.

Having experience with Special features like Batch Determination, Packing, Serialization / Serial Number, Material determination, Material Listing/Exclusion and Free Goods Determination.

Handle and Monitor IDocs in respective Quality and Production system

Interacting with Technical team (ABAP) in case of Technical Development is required. Interacting with the End User and collect the needed information which helps to resolve the ticket.

Analyzed the errors and root cause, provided corrective solutions and suggested preventive actions to avoid recurrence

Working with Request for Change (RFC) team to Configure Implement User defined changes and further improvements.

**Tech Mahindra Pvt Ltd August 2011 – March 2014**

**Client: BASF Chemical Company Germany**

**SAP SD & CRM Consultant, Implementation & Support Project.**

BASF SE is a European multinational company and the largest chemical producer in the world. Its headquarters are in Ludwigshafen, Germany.

**Responsibilities:**

Understanding business requirements.

Driving the requirements and matching with CRM capabilities.

Documentation, Preparing diagrams, DFD

Writing the functional specifications document

Providing support for CRM 7.0 & Incidents/problems resolution within the agreed SLA.

Resolved Issues related to Service order, service confirmation.



System Monitoring like Job Monitoring, Queues Monitoring and B Docs Monitoring.

Experienced in the Hybris Cockpit modules hMC, PCM, WCMS, hAC, Backoffice.

Used JIRA tracking tool and Confluence to track and resolve different environmental issues.

Responsible for processing the sales order from portal to CRM and form CRM to ECC

Involving in Hybris C4C orders processing from ECC to C4C through SAP PI middleware.

Supporting ECC order processing issues: post goods issue, outbound delivery issues and output printing issues

Daily Monitoring the Web Service Messages and Code List Mapping for the missing codes

Maintained settings for Offline users and Creating New Fields as per Client requirement

Performing testing for all the C4C releases and assigning the roles / Work center views for users

**WDC October 2008 – July 2011**

**Client: KLA Tencor, USA**

**SAP CRM Consultant, Support project.**

KLA Corporation is an American capital equipment company based in Milpitas, California. It supplies process control and yield management systems for the semiconductor industry and other related nanoelectronics industries.

**Responsibilities:**

Analyze the client issue and understand the impact on business.

Providing support for CRM 7.0 & Incidents/problems resolution within the agreed SLA.

Resolved Issues related to Service order, service confirmation.

System Monitoring like Job Monitoring, Queues Monitoring and B Docs Monitoring as and when

required and communicate with the client if any issues.

Worked with BSP\_WD\_CMPWB and enhanced views to include customer specific logic.

Interacted with client & business process owners - Requirement gathering.

Prepared KME documents for future to resolve the issue.

Solved the issues related to ERMS and Agent Inbox.

Worked on letter templates and business transaction.

Monitoring and replicating transaction data and customizing data from R/3 to CRM.

BDoc message analysis, error handling and troubleshooting.